

Health Records Management

OVERVIEW

Octacom provides document scanning services and secure cloud hosting for Maternal/Fetal Health Records within Octacom's Odiss™ Document Management Software. This enables the Midwives' Clinic of East York-Don Mills to immediately and securely access their patients' health records 24/7/365 from any location.

ABOUT OUR CLIENT



THE MIDWIVES' CLINIC OF EAST YORK - DON MILLS

The Midwives' Clinic of East York-Don Mills is a partnership of approximately 20 midwives who provide pre-natal care and attend births at home, Michael Garron Hospital and the Toronto Birth Centre in the Toronto area. Along with a team of administrative staff, this clinic cares for approximately 450 patients per year. They are registered with the College of Midwives of Ontario and adhere to all standards and requirements set by this governing body.

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Slow Access to Patient Files



Time Consuming to Retrieve and Access Patient Files



In-house Scanning led to Less Time with Patients

The Challenge

The Midwives' Clinic of East York-Don Mills has operated out of their current location since 2002. Over this time, The Midwives' Clinic of East York-Don Mills had amassed a sizable amount of physical patient records in their primary location as well as at a secondary storage location. Each pregnancy for each woman is recorded in an individual patient chart. When a patient returns to the clinic with a new pregnancy, the earlier patient records were retrieved from storage for reference. This process was tedious, time-consuming and took staff away from other important, patient-facing tasks.

The clinic staff knew that they needed a more modern solution and had begun an in-house scanning project. Again, this in-house scanning project took staff away from time with patients. There was an immediate need for outsourced document scanning of the remaining historic files. The goal of the file conversion project was to ensure compliance with document retention regulations, to free up space in the records rooms and to create digital patient records.

To save time and to provide optimal patient care, The Midwives' Clinic of East York-Don Mills were also looking for a high-quality, secure, accurate and cost-effective solution to facilitate the management of digital Patient Records.

The Solution

Following an extensive evaluation process, Octacom was chosen by The Midwives' Clinic of East York-Don Mills as their partner to provide document scanning and hosting services. Octacom's reputation and vast experience with Health Records, security credentials, and cost-effectiveness were the deciding factors.

Octacom's Odiss™ Document Management Software was leveraged as the cloud-based document archive. Its security compliances allow for hosting of Canadian Personal Health Information. Odiss™ is 100% owned and supported by Octacom with no reliance on any 3rd party software or licenses. Odiss™ is scalable and provides The Midwives' Clinic of East York-Don Mills with administrative flexibility for full self-service.

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The Solution (Cont'd)

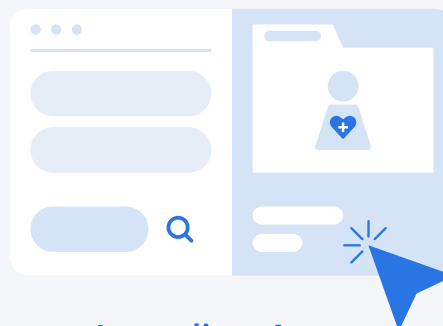
Initially, Octacom provided on-site document packing services for all historic, closed Patient Records. Next, all of the Patient Records were scanned, indexed and loaded into Octacom's Odiss™ Document Management Software. Patient Records were loaded into Odiss™ in batches based on a priority sequence so as not to impact care of active patients. Once loaded, the records were immediately available to clinic staff. Urgent retrievals were processed with a priority scan and upload into Odiss™ resulting in a seamless transition to a digital records environment for clinic staff.

Going forward, Octacom will provide ongoing scanning and load to Odiss™ on a regular frequency to The Midwives' Clinic of East York-Don Mills.

The Results

The team members from The Midwives' Clinic of East York-Don Mills find the Odiss™ functionality intuitive and straightforward. With minimal training, the administrative staff and midwives are able to immediately access patient records by searching based on a number of Patient search fields. The clinic no longer requires off-site storage for the Patient Records.

Administrative staff and midwives have immediate access to patient records at anytime and anywhere resulting in access to valuable information and improved patient care.



**Immediate Access
to Patient Records**

More Case Studies

Learn more about how our solutions and services have helped our clients.

LAFARGE

Improved processes related to managing over a half million delivery tickets annually.

HAMILTON HEALTH SCIENCES

Scanned and indexed over 86 million patient records for seven Hamilton hospitals.

SALVATION ARMY

Integrated their ERP solution to centralize and automate invoice processing.

VOTORANTIM CIMENTOS

Improved processes related to storing and reproducing shipping waybills and tickets.

ONTARIO POWER GENERATION

Created a custom Accounts Payable Automation solution to manage over 110,000 invoices.

ESTÉE LAUDER COSMETICS

Eliminated manual process for retrieving, handling, filing and distribution of HR records.

YORK REGIONAL POLICE

6,000 employee files effectively converted into secure digital images, indexed and uploaded.

WORLDSOURCE FINANCIAL

Created a custom document management portal and workflow solution.

VITALAIRE

Eliminated manual processes for tracking, filing and retrieval of paper-based POD documents.

ROOTS OF EMPATHY

Survey capture and processing services for over 9,000 parents responding to the survey.

AIR CANADA

Turn-key solution handles over 500,000 air waybills and 1.5 millions documents annually.

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ABOUT OCTACOM

Octacom is an enterprise software and services company focused on document and data management solutions. Founded in 1976 and headquartered in Richmond Hill, Ontario, Octacom specializes in document management and workflow automation software as well as document imaging services, and leverages its proprietary Odiss™ Document Management Software to provide a robust, secure and cost effective solution to clients globally across a wide range of industries.